

FOR IMMEDIATE RELEASE.

CobbleSoft Unveils COIGN

San Diego, California Oct 27th 2002: At the opening of North America's largest Oracle Applications users conference today, CobbleSoft International Ltd. announced the first public release of COIGN™. Designed and optimized exclusively for the Oracle® platform, COIGN is a web-based, ticket-driven automated process management system.

By choosing this venue for the product's launch, CobbleSoft has acknowledged and addressed the needs of large enterprises that require process support as they go through complex implementations and upgrades.

COIGN has been developed and released specifically to leverage the accessibility of the Internet and build on the power of Oracle Corporation's database products and Oracle9i™ Application Server. Primarily pitched at help desk, trouble ticket and defect tracking processes, COIGN provides for multiple, parallel process types such as sales lead management and project task tracking.

Positioning COIGN in direct competition with products from established vendors such as Blue Ocean (Intuit), Merant, and BMC (Remedy), company president Pamela Follett said "We're very excited about this launch, because it finally offers companies that have invested in Oracle a genuine and solid solution for their support systems. With straightforward licensing, pricing and rapid implementation, COIGN provides enterprises with immediate and significant cost savings because it integrates directly into existing infrastructure and does not require the purchase and staffing of non-Oracle solutions to operate."

Features of COIGN include:

- ◆ enterprise-wide, 100% web-based self-service and managed solutions
- ◆ easy to manage workflow, process automation and email notification
- ◆ corporate identity look and feel customization, including data labeling
- ◆ designed, developed and optimized exclusively for the Oracle platform
- ◆ executive level KPI's, operational monitoring and reporting
- ◆ Hierarchical and aggregate ticket structures for process management

"COIGN helps companies be smart about their business processes," commented Richard Stevenson, CEO, CobbleSoft. "It creates a centralized community between company employees around the world. Combine that with workflow, automated notification and executive-level process analysis, COIGN is a robust, world-leading solution that just makes sense."

CobbleSoft will be demonstrating COIGN at booth #415.

About CobbleSoft

CobbleSoft International Ltd. is a privately held corporation, headquartered in the Finger Lakes region of New York State. The founders have over 16 years experience specifically in Oracle database design and applications development, and many more developing and supporting applications around the world.

For more information: please visit www.cobblesoft.com or email: info@cobblesoft.com

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